

## Using the Customer FTP Access

For a quick and easy file transfer you can use our Customer FTP Access. Especially to transfer a large amount of computer files and/or file sizes over 20 Mbyte.

The following instructions are given by an example using the software tool "FileZilla". Of course, if you have your own FTP-Client you can use it. In most cases it works similarly.

### Step 1

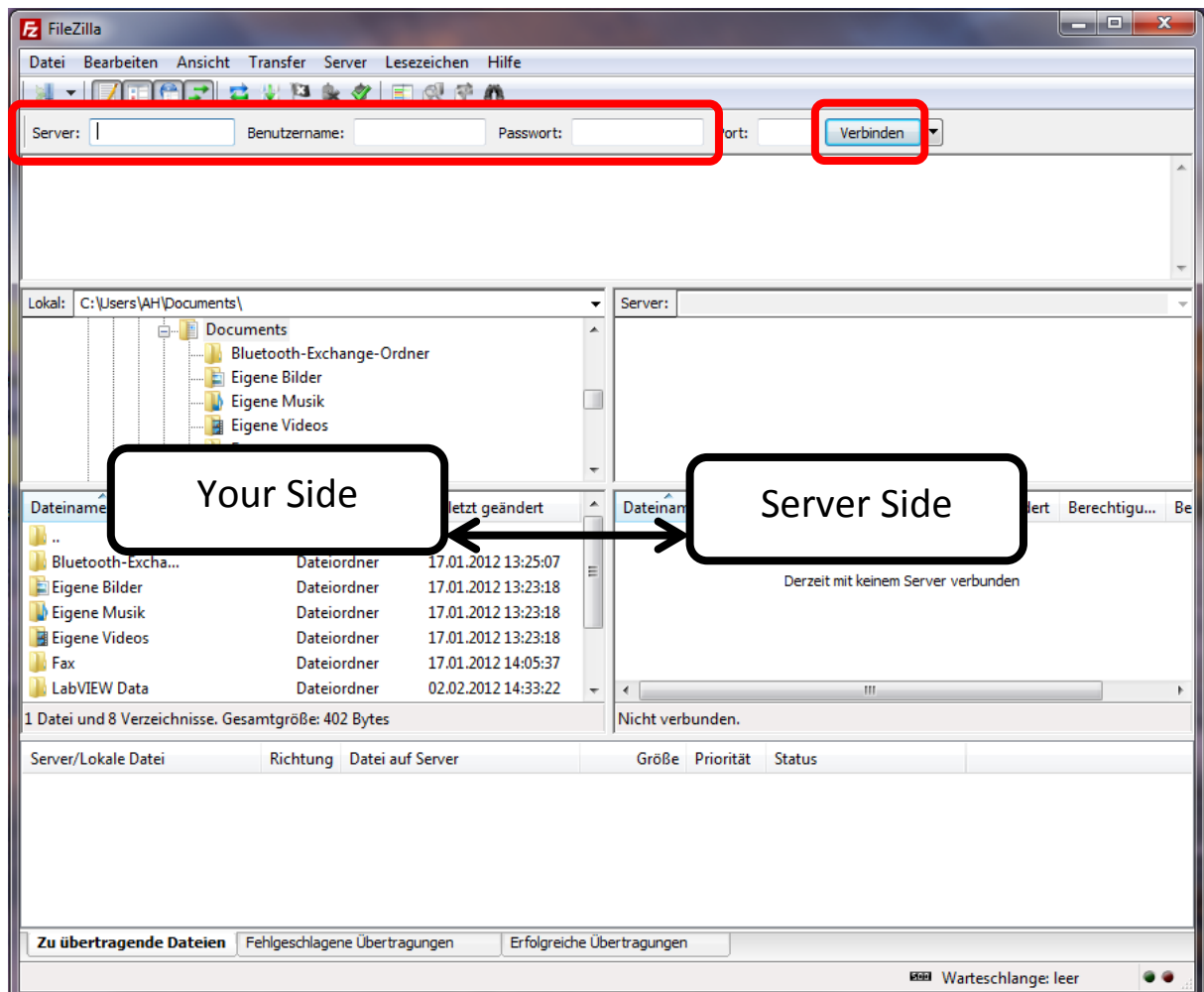
Call +49 911 25 26 65 – 0 or your personal contact person at ProMik to get your access data, like Username and Password.

### Step 2

Download the FileZilla Client-Version for your Operating System from [www.filezilla-project.org/](http://www.filezilla-project.org/). Install it.

### Step 3

Open the software and enter your access data in the associated fields. Push the connect button.



After successful connection you can simply copy the files with double-click or using "Drag & Drop". Current transfers are shown at the bottom of the screen.